

# Effective SNP Programs

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# D-SNP and I-SNP

- Geriatric Health Management
- Integrate social and medical management
- Suite of programs and services to meet members' needs
- Coordinate care for dual eligibles



# Keys to Success

- Establish geriatric guidelines
- Multidisciplinary care teams
- Care transitions
- Continuous monitoring of chronic, co-morbid conditions
- Develop risk stratification
- Specialized member service unit for duals
- Training, tools, and support for contracted providers



# Evidence of Success

- 26% fewer long-term SNF stays
- Reduced readmission rates
- High quality ratings
- High member satisfaction and retention

- C-SNP
- ESRD and post-transplant members
- 80% are dual eligibles
- Nephrologists as principal physician
- Open provider network



# Demonstration to Show Quality

- 6 metrics with FFS benchmarks
- 5 could be measured during demonstration
- Consistently exceeded benchmarks



# Key Elements

- Renal Care Manager/Coordinator
- Training of dialysis centers and nephrologists
- Education and availability of Access Centers
- Future – Add CKD to members