



Welcome to Quality Interactions®: A Patient-Based Approach to Cross-Cultural Care.

If you have any technical questions, please email help@qualityinteractions.org with a description of the problem.

Registration Instructions

Step 1:

- Please enter the URL into your web browser: <http://www.ahip.org/disparities/QIModules>.
- On this web site, click on "Register Online" link at the bottom of the page. This will direct you to the Learning Management System (LMS).

Step 2:

- Enter assigned **Organization ID** and click the button labeled 'Submit'.
- The Organization ID is 1750 for Quality Interactions' Refresher Clinical Case Study Courses.

For assistance with the Organization ID, please contact QIModule@ahip.org.

A screenshot of the Quality Interactions Learning Management System registration form. At the top, a dark blue header contains the text "QUALITY INTERACTIONS™ LEARNING MANAGEMENT SYSTEM". Below this is a section titled "Learner Registration" in orange text. The main content area is white and contains the instruction "Step 1 - Enter the Organization ID supplied to you by your Administrator." followed by a text input field labeled "Organization ID*" with an asterisk indicating it is a required field. Below the input field is a small asterisk and the text "* Required Field". At the bottom of the form are two orange buttons: "Reset" and "Submit".



Step 3:

- Complete the registration form and click the button labeled 'Submit'. **Your User ID is your email address.**
- Fields marked with ** are required fields for CME or CEU/CCM Contact Hours credit.

QUALITY INTERACTIONS[™]

INSTRUCTIONS | FAQs

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Learner Details

Step 2 - Enter your user ID, password and other information.

User ID*

Password* Re-enter Password*

Profession*

Prefix/Title

First Name** Middle Initial

Last Name**

Suffix

Degree

Specialty

Address**

City** State** Zip**

Phone** Fax Email*

(555-555-5555) (555-555-5555) (name@organization.ext)

E-newsletter (Check here to subscribe to the Quality Interactions quarterly e-newsletter)

* Required Field ** Required Field for CME credit

Step 4:

- Look for the appropriate course and credit and click on the link. A dialog box will ask you to confirm your choice for enrollment.
- To begin the course click on the course name.

QUALITY INTERACTIONS[™]
LEARNING MANAGEMENT SYSTEM

[HOME](#) [MODIFY](#) [HELP](#) [LOG OUT](#)

Learner:

Enroll in a Course

We have found one course available for you. Please check that this is the correct course and then click below to enroll.

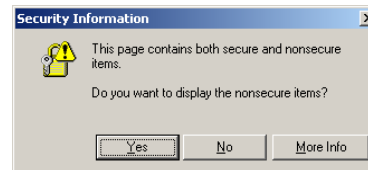
[Quality Interactions - Nurses Course \(CEU Certificate\)](#)

MCGG
MedStar Cross Cultural Group

Learn more at www.qualityinteractions.org | [Need Help](#)

Step 5:

- Course will be launched in a new web browser window. You may see a dialog box (pictured below) that is labeled “Security Information”. If so, please click on the button labeled “Yes” to begin the course.



Once the course is loaded you will be brought to the title screen of the course. Click [Continue](#) to begin. You may exit the course between sections and between patient cases.

Important note: When you are not actively engaged in using the course, please use the [Exit Course](#) button located in the lower right corner of your screen. This will ensure that the course is able to record your progress. Please also log out of the learning management system web page by clicking the button in the upper right labeled 'LOG OUT'.



Instructions for Returning to the Course

Step 1:

- Please enter the URL into your web browser: <http://www.ahip.org/disparities/QIModules>.
- Click on “Quality Interactions’ Refresher Clinical Case Study Courses.”
- Look for the appropriate course and credit and click on the link. A dialog box will ask you to confirm your choice for enrollment.

Step 2:

- On this web site, click on “Pick up where you left off” link at the bottom of the page. This will direct you to the LMS.
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Step 3:

- Enter Organization ID, User ID and the password you created for this course when you registered.
- Course will then be launched. Use the course menu to choose the section of the course you would like to work on. Check marks indicate the sections you have already completed.



The screenshot shows the Quality Interactions login interface. At the top, it says "QUALITY INTERACTIONS™". Below that, there is a "New User: [Click here](#)" link. Under "Existing User:", there are three input fields: "Organization ID:", "User ID:", and "Password:". A "Log In" button is positioned below the password field. At the bottom, there are links for "Instructions | FAQs" and a note: "Need help? Please email your question to help@qualityinteractions.org".

If you have forgotten your Organization ID or password for this course or have any trouble logging back in, please email QIModule@ahip.org or contact:

Christina Benjamin, AHIP
(202) 861-1479

Or

Rita Carreón, AHIP
(202) 778-3239