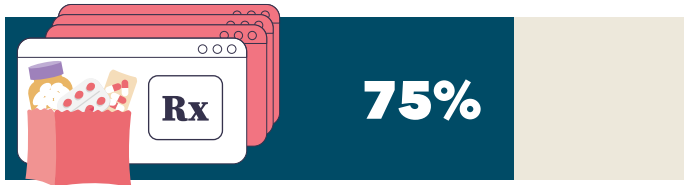


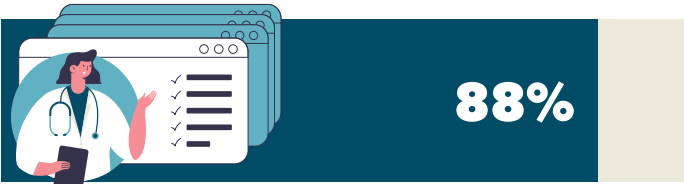
Automating Prior Authorization

RESULTS OF INDUSTRY SURVEYS

Plans are making efforts to streamline prior authorization with most looking to technology solutions.



75% of plans are using electronic prior authorization to streamline requests for medications



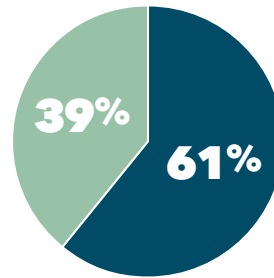
88% of plans are using electronic prior authorization to streamline requests for medical services



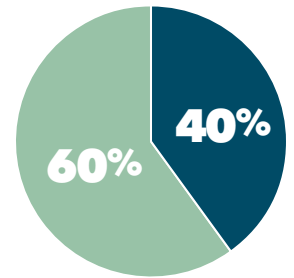
81% of plans reported that the greatest opportunity to reduce variation in prior authorization programs is to use technology and electronic prior authorization solutions.

A significant percentage of PA requests continue to be submitted manually by providers

Prescription Medications



Medical Services



Manual Submission

Electronic Submission

A Common Barrier to Automating Prior Authorization Programs

71% Provider Does Not Use Electronic Health Records Enabled for Electronic Prior Authorization



Industry-wide survey on prior authorization practices of commercial plans were conducted via a web-based tool in September-December of 2019 and February-April of 2022. The survey results are based on responses from plans covering 109-122 million commercial enrollees.