

TO: Interested Parties
FR: Morning Consult
DT: August 3, 2016
RE: Medicaid National Polling Results

Morning Consult conducted a national survey of 1,960 adult Medicaid beneficiaries June 23 – July 01, 2016. The data was weighted to approximate a target sample of Medicaid beneficiaries based on age and gender. Results from the full survey have a margin of error of $\pm 2\%$.

Medicaid beneficiaries are satisfied with their plans.

Over eight in 10 beneficiaries (87%) say they are satisfied with their Medicaid plan, while less than one in 10 (9%) say they are dissatisfied with their coverage. Over eight in 10 (87%) are satisfied with the overall costs, and about the same amount are satisfied with their benefits (83%). Beneficiaries are also highly satisfied with their level of access to doctors when needed, with approximately eight in 10 respondents (83%) saying they're satisfied, compared to about one in 10 (14%) who say they are dissatisfied with their access to doctors and the care they need.

Beneficiaries are also satisfied with a host of other Medicaid benefits, such as their drug benefits (88% satisfied), choice of doctors and specialists (82%), and programs that help with preventative care including routine visits and testing (85% satisfied).

More than six in 10 Medicaid beneficiaries say Medicaid requires minor or no changes

Six in 10 respondents (59%) have heard "a lot / some" about recent proposals to change Medicaid over the past several years, with four in 10 (40%) saying Medicaid will require only minor changes, and more than two in 10 (23%) saying Medicaid is fine the way it is and does not require any more changes. Two in 10 (21%) say the program will require major changes.

Important differences between Medicaid through private Medicaid health plans and traditional fee-for-service Medicaid programs

Individuals who receive their Medicaid benefits through a private Medicaid health plan were three percentage points more likely to say they were satisfied with the overall cost of their Medicaid coverage compared to beneficiaries enrolled in traditional Medicaid fee-for-service programs (90% vs 87%). When it comes to overall satisfaction with benefits, Medicaid health plan enrollees were four percentage points more likely to say they were satisfied with their benefits (85%) in comparison to those in Medicaid fee-for-service (81%).