

# Automating Prior Authorization

## Results of an Industry Survey

Plans are making efforts to streamline prior authorization with most looking to technology solutions.

**72%** of plans are using electronic prior authorization to streamline requests for medications



**66%** of plans are using electronic prior authorization to streamline requests for medical services



**81%** of plans reported that the greatest opportunity to reduce variation in prior authorization programs is to use technology and electronic prior authorization solutions.



### Three Biggest Opportunities for Improving Prior Authorization Programs



Automating the Prior Authorization Process (**84%**)



Provider Participating in Risk Contracts (**49%**)



Evidence-Based Care Adoption (**42%**)

### Most Common Barrier to Automating Prior Authorization Programs



Provider Does Not Use Electronic Health Records Enabled for Electronic Prior Authorization (**58%**)